



Important Notice to Our Patients:

We regret to inform you that a single Cleveland Clinic email account was briefly compromised by a cyber-attack on Monday 17th February 2025.

During this time, unauthorised emails were sent to contacts in our address book. However, please be assured that this incident was swiftly contained, and our email system has been fully secured.

We are working closely with the service provider, Jersey Office of the Information Commissioner (JOIC), Police, and government authorities to investigate the matter thoroughly.

Importantly, we want to emphasise that all medical records are stored on a separate, secure clinical system that was unaffected by this incident. Your personal health information remains completely safe.

Similarly, our accounts system is unaffected, and no personal financial information has been accessed.

We take the security and privacy of our patients very seriously and are committed to ensuring that we continue to provide you with the highest level of care.

Thank you for your understanding and support during this time. If you have any concerns or questions, please do not hesitate to contact us.

Cleveland Clinic